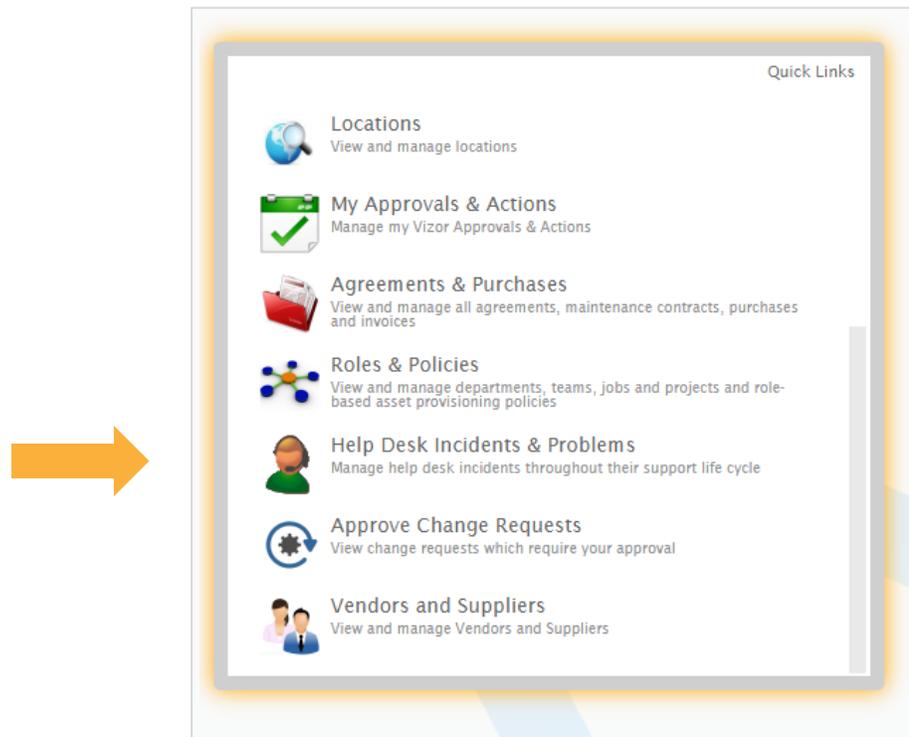


## View Asset Details from a Ticket

1. Go to your homepage
2. Click the *Help Desk Incidents & Problem* Link



3. Click on the ticket of interest
4. Click on the icon next to the asset



5. The asset details will pop up in a new window