



# The Benefits of using VIZOR ServiceDesk Module

## Quicker ROI

VIZOR's features have been compared to high-quality tools like BMC Remedy and HP. However, customers choose VIZOR because of our affordable pricing. Our solution is up to 40% less than competitors, allowing our customers to reach their return on investments much faster.

## Protect Information

90% of former employees can access a company account after they leave the firm.<sup>1</sup> VIZOR can remove access to accounts and documents as soon as an employee leaves the organization.

## Follow Best Practices

VIZOR is ITIL certified for IT Service Management, ensuring your organization is following best practices. Thus, helping your organization maintain a competitive edge.

## Save Time

Several helpdesk processes can be automated in VIZOR. This includes, employee onboarding, approval processes, and employee requests. The email templates, ability to set up a Knowledge Base and quickly create a report also streamlines tasks.

## Integrates with Barcodes

VIZOR makes it simple to check-in and -out equipment. For example, when an employee needs to borrow a laptop. Our solution makes it easy to scan the device and employee card to minimize mix ups.

## Easily Manage Repairs

It is so easy to track what devices are out for repair. With a diagnostic checklist right in VIZOR, you can track what is being repaired, what part is being repaired, who is repairing it and so much more.

## FIND OUT MORE

[Schedule a Demo](#) | [Enter Price Calculator](#) | [Questions? Call \(+1\) 770-622-2850](#)