



1:1 Programs - VIZOR Is Ready For School!

School District IT Departments' Now Have A Solution To Manage Chromebooks

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VIZOR IS READY FOR SCHOOL!

Background

Based on the collaboration between the VIZOR team and school districts from the United States, VIZOR has been specifically tailored to the needs of IT departments in the Education Sector, especially schools who manage 1:1 programs with Chromebooks.

Target Audience

To clarify, VIZOR does not manage any classroom activity. VIZOR is not part of the curriculum or how teachers use Chromebooks in class but rather how the school or school district's IT department can better manage the school's equipment, especially 1:1 programs.

What's To Come

This piece will focus on the VIZOR features that will benefit the Education Sector, specifically 1:1 programs using Chromebooks.



SUMMARY OF FEATURES

- 1. **Easily distribute devices** and accessories by school, class, teacher, or student
- 2. Distribute Chromebooks with the help of the **barcode** on the device & the **students ID** (whether it is listed on a paper or an identification card)
- 3. Can distribute devices to students without a barcode reader (manually)
- 4. **Track** which student, teacher or staff member has which device
- 5. **Simplify tracking devices** when a school has Chromebooks on a 1:1 program
- 6. Integrate with the **G Suite** to import device data
- 7. **Integrate with Powerschool** to import the students' information
- 8. Track inventory of devices
- 9. Automatically create **repair tickets** when device is flagged for repair
- Area for managing repairs if there is no helpdesk present or want a special area to manage Repair tickets
- 11. Ability to track repair history and parts that were replaced

CONTINUATION...



SUMMARY OF FEATURES CONTINUED

- 12. Automatically flag devices that are sent for repair more than X times as lemons and automatically send an **email notification**
- 13. Ability to **identify trends in repairs** or in the devices marked as lemons
- 14. **Track fees or repair costs** that may be charged back to the student
- 15. **Reports** for Chromebooks returned for Repair & Chromebook information broken down by school, location, device model and type of repair
- 16. **Exchange Chromebooks in a single-click**
- 17. **Email notifications** can be sent to students, parents and teachers when a device is due or ready to be picked up
- 18. **Privacy:** All schools under a district can use VIZOR without seeing information from other schools
- Leverage existing IT infrastructure by integrating with IT Solutions such as
 Microsoft SCCM, Lansweeper and Active Directory



WHY SCHOOLS NEED A SOLUTION TO MANAGE 1:1 PROGRAMS

Easily Distribute Devices & Accessories

Upon purchasing thousands of Chromebooks, it's not always evident that school districts must plan how they will distribute a device to every student. Districts must consider how to manage them per school, per grade, per teacher and sometimes per program. In many cases, the librarians hand out the devices along with other school books. However, some elementary schools prefer that homeroom teachers hand out the Chromebooks in class.

VIZOR can work with any barcoding system to easily distribute Chromebooks. There is also the option to type in the asset tag manually if barcode readers are not available. The user-friendly interface makes it easy for anyone to use the self-service option to check out a device.

The IT department can allocate carts of Chromebooks to teachers. Teachers can then distribute accordingly. With a barcode, the distributors need to scan the students ID (whether on a list or identification cards) and then the code on the Chromebook to properly collect the information in VIZOR. If this process is done manually, the teacher needs to search for the student's profile in VIZOR and type in the Chromebook code.

Monitor Circulation

VIZOR makes it easy to track who has which Chromebook. The solution identifies if a device is being checked in or out. When checking in a Chromebook, the solution adds the device to the inventory. When checking out a Chromebook, the solution identifies who is borrowing it. There is also the option to set the date when they need to return the Chromebook.

Notifications

Schools are worried about trusting young students with expensive equipment. Thus, not only does VIZOR help hold students accountable by monitoring exactly who has what, but VIZOR sends out email notifications so students have less opportunity to make excuses. Notifications can be sent out a few days before a device is due and even after. Email notifications can also be sent to parents, teachers, your department and the principle. There are also email notifications for repairs, warning students and parents of any fines they may owe.



WHY SCHOOLS WANT VIZOR TO MANAGE 1:1 PROGRAMS

One Click Exchanges

Inevitably, the devices will be distributed to students, who may damage them. As a result, they may need to exchange the devices for one that works. The IT department can fulfill the exchange with one click in VIZOR.

In that same click:

- The information in the student profile will update to the new device, while tracking all the devices he or she may have had previously
- Your inventory is updated with the Chromebook that is checked out and the Chromebook that is in for repair
- VIZOR will also automatically send a repair ticket for that specific Chromebook that is damaged
- The student's profile can be updated with the cost for damages (and send out a bill, and reminders to the student, parents and homeroom teacher, according to your parameters).

In one click, exchanging a device has never taken care of so many actions!

Monitors Repairs

Not only are the repairs tracked in VIZOR but which parts were replaced on the device. This can help the school identify which ones need replacing or better maintenance. When a Chromebook is marked for repair three times, it will be identified as a lemon. VIZOR will then automatically send you a notification to bring it to your attention.

In addition, all repair tickets can be managed from VIZOR. If there is no helpdesk at the school or you want a separate location for repair tickets, VIZOR has an area to manage them.



WHAT ARE YOUR THOUGHTS?

VIZOR is powered with many features to facilitate 1:1 programs. The solution gives schools the ability to easily distribute their new devices, and manage every stage of their lifecycle, all while keeping track of costs. Always know who has what, the repair history of every Chromebook, and improve processes surrounding your IT services that will benefit students and teacher. Not only is VIZOR a proactive solution to properly management but it centralizes all IT information in one dynamic solution.



HOMEWORK

Email <u>ask@vizor.cloud</u> to schedule a product walk-through of VIZOR

Class Dismissed!

