



IT Asset Management & Ticketing for K-12 Schools & Districts

VIZOR is an IT asset management and ticketing solution designed specifically for K-12 schools and districts. VIZOR includes best practice out-of-box workflows for K-12 IT processes, such as mass 1:1 check-out, repair fee calculations and loaner / swap-outs.



School District Asset Inventory

VIZOR manages the complete life cycle and purchase of all school district assets. Know exactly who has what asset, where assets are located and keep an accurate stock inventory.



Track Helpdesk Tickets and Device Repairs

Easily manage helpdesk tickets and device repairs with automations such as email-to-ticket creation, ticket routing auto-assignment and repair fee calculations.



“VIZOR is a robust solution. It provides us with the ability to effectively manage all aspects of our technology integration services, ensuring our devices are optimized for student success.”

Technology Coordinator at Blackford County Schools



Automate Device Management Tasks

Automate repetitive IT tasks such as Chromebook OU assignment based on student year, disabling lost devices and Power-washing on check-in.



VIZOR helps K-12 schools and districts reduce the workload of managing IT assets and tickets by automating processes and centralizing data.



Comprehensive dashboards and reporting makes it easy to keep track of which schools have which IT assets, helpdesk & repair tickets, funding sources and life-cycle planning.



School Districts can manage all IT assets and devices in VIZOR. Track the lifecycle of Laptops, Chromebooks, iPads, Projectors, TVs, Carts and even lengths of network cable.



Never miss a ticket again! Effortlessly manage helpdesk requests and device repairs with automated features like email-to-ticket creation, ticket routing, and auto-assignment.



VIZOR helps districts distribute 1:1 devices to students in bulk using barcodes. Keep track of which schools have which laptops, who is using which device, and monitor inventory stock levels.



Keep costs under control with all financial information relating to IT assets, such as purchase details, warranties, insurance status and funding sources in VIZOR.



Warranty information is automatically populated for Dell and Lenovo devices. VIZOR will also identify lemon assets which have had multiple repairs above your defined threshold.



Unique bi-directional Google Admin console integration ensures your Chromebook inventory is always accurate, enables bulk OU device allocation and Google account single sign-on.



Synchronize student data directly from your SIS, such as PowerSchool, Infinite Campus & Skyward. No more cross-referencing spreadsheets and systems to find relevant contact information.



Self-service portals for teachers, principals, librarians, students, and families ensures all 1:1 initiative stakeholders have appropriate visibility of device assignment.



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